

MANOR WOODS SWIM CLUB

2010 MEMBER SURVEY

A PRIMARY GOAL OF THE MANOR WOODS SWIM CLUB BOARD OF DIRECTORS IS TO CONTINUOUSLY IMPROVE OUR MEMBER'S EXPERIENCE. WE VALUE YOUR OPINION AND KINDLY ASK YOU TO SPEND A FEW MINUTES TO COMPLETE THE FOLLOWING SURVEY TO HELP US BETTER PLAN FOR NEXT YEAR.

ALL RESPONSES WILL BE ANONYMOUS.

PLEASE HAVE YOUR MEMBERSHIP FAMILY COMPLETE THIS FORM AND RETURN IT NO LATER THAN **LABOR DAY, 2010** TO THE **SURVEY BOX** THAT WILL BE PLACED IN THE BREEZEWAY AT THE ENTRANCE TO THE POOL.

Thank you in advance for your time and commitment to Manor Woods Swim Club.

1. What is your current membership category? Permanent Summer

2. How many children are on your membership? _____
What are their ages? _____

3. Please rate the level of your agreement with the following statements

	Strongly AGREE	2	3	4	5	STRONGLY DISAGREE	No OPINION
a. The front office employees were courteous	1	2	3	4	5		<input type="checkbox"/>
b. The front office employees were knowledgeable.....	1	2	3	4	5		<input type="checkbox"/>
c. The front office employees checked IDs	1	2	3	4	5		<input type="checkbox"/>
d. The lifeguards were observant.....	1	2	3	4	5		<input type="checkbox"/>
e. The lifeguards were courteous.....	1	2	3	4	5		<input type="checkbox"/>
f. Swim team coaches were knowledgeable/responsive.....	1	2	3	4	5		<input type="checkbox"/>
g. Pre-team coaches were knowledgeable/responsive	1	2	3	4	5		<input type="checkbox"/>
h. Dive team coaches were knowledgeable/responsive.....	1	2	3	4	5		<input type="checkbox"/>
i. The facilities/grounds were well maintained.....	1	2	3	4	5		<input type="checkbox"/>
j. I was very satisfied with MWSC for 2010.....	1	2	3	4	5		<input type="checkbox"/>
k. I will recommend MWSC to friends/family.....	1	2	3	4	5		<input type="checkbox"/>

4. What was your favorite experience with MWSC for 2010?

5. What concerns, if any, do you have about MWSC?

6. What would you most like to change about the club or its activities?

(Continue on a separate page if desired.)